

William R. Cales
Security | Law Enforcement | Public Safety
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Veteran law enforcement and security professional with over 20 years of frontline experience in high-intensity urban policing, tactical operations, and public safety. Served in specialized units within the Chicago Police Department, including Violent Crime Suppression, K9 Narcotics, and Mounted Patrol. Proven expertise in criminal investigations, gang enforcement, crowd control, and interagency collaboration with federal partners. Certified law enforcement officer in the state of Illinois and Florida. U.S. Marine Corps veteran with a combat engineering background and a strong record of disciplined, mission-focused service.

Areas of Expertise

- Law Enforcement Operations (*over 350 arrests*)
- Criminal Investigations
- Tactical Operations & Violent Crime Suppression
- K9 Handling & Narcotics Detection
- Mounted Patrol & Crowd Control
- Patrol & Emergency Response
- Trained in firearm, taser and use of force
- Community Policing & Public Engagement
- Gang Intelligence Gathering
- Courtroom Testimony & Legal Compliance
- Report Writing & Evidence Documentation
- Search Warrant Preparation & Execution
- Homeland Security Checks & High-Risk Area Monitoring
- Interagency Collaboration (DEA, CPD Specialized Units)
- Traffic & Parking Enforcement
- Public Safety During Large-Scale Events
- Bicycle Patrol & Urban Mobility
- Canine Care & Equipment Management
- Military Discipline & Combat Engineering (USMC)
- Arrest procedures
- Prisoner Transport
- Juvenile processing
- Making proper notifications and processing arrest
- Traffic stop tactics, felony traffic stops, impoundment procedures, issuing citations, and completing traffic crash reports (*conducted hundreds of traffic stops*)
- Street Stops Procedure (*conducted hundreds of street stops*)
- Chicago Transit Authority, Chicago Housing Authority and the Movie detail

Professional Experience

Carpenter | Department of Aviation, City of Chicago – O'Hare International Airport, May 2023 – Present | Chicago, IL

Perform skilled carpentry work across airport facilities, including maintenance, repair, and construction of structures and fixtures. Works in both secured and public areas, ensuring compliance with FAA regulations and safety protocols. Collaborate with maintenance teams and airport personnel to support smooth operations in a high-traffic, fast-paced environment:

- Efficiently execute carpentry work orders in compliance with safety standards and FAA airport regulations
- Strategically organized and prepared materials and tools to optimize workflow and meet project deadlines
- Operate city-authorized vehicles safely and efficiently across both landside and restricted airside airport zones
- Maintain active FAA security clearance, enabling access to secure areas and ensuring uninterrupted project execution

Police Officer | City of Naples, Police Department

October 2021 – August 2022 | Naples, FL

Enforced laws, conducted investigations, responded to emergencies, and built community relationships through proactive patrols and public engagement. Prepared detailed reports and maintained public safety across assigned areas:

- Patrolled assigned beat to deter criminal activity, enhance public safety, and provide rapid response to incidents
- Represented the department at monthly community beat meetings to address resident concerns and build trust
- Enforced traffic and parking regulations; issued citations in accordance with municipal codes and department policies
- Conducted thorough interviews with offenders, victims, and witnesses to gather critical information for investigations
- Fostered positive community relations through proactive engagement and effective communication with residents

Canine Handler | Police Department, City of Chicago – CPD K9 Unit, March 2015 – October 2021 | Chicago, IL

Conducted and assisted narcotics and gang investigations, assisted with offender searches, bite work, article sniffs, money sniffs, and partnered with federal and specialized units. Enforced laws, prepared detailed reports, and led K9 demonstrations to support community engagement. Responsible for daily care and handling of department-issued canine:

- Supported beat officers by conducting offender searches and narcotics/article sniffs, ensuring full compliance with departmental directives and legal standards at all levels
- Collaborated with the DEA and specialized CPD narcotics and gang units during ongoing narcotics investigations
- Patrolled assigned areas to enforce traffic laws, respond to dispatch calls, and investigate crime patterns proactively

- Delivered community outreach through educational K9 demonstrations, fostering trust and engagement with the public
- Maintained responsibility for the care, handling, and transport of department-issued K9 and assigned take-home vehicle

Mounted Patrol Officer | Police Department, City of Chicago – CPD Mounted Patrol Unit, June 2007 – Present | Chicago, IL

Patrolled public areas on horseback, enforced city ordinances, conducted homeland security checks, and maintained crowd control during large events. Responsible for daily care of mounted unit horses and equipment:

- Completed an intensive 14-week mounted patrol training program focused on riding, crowd control, and public engagement
- Conducted ongoing crowd control drills to maintain readiness for high-volume public events and emergencies
- Patrolled city parks and downtown areas on horseback to ensure public safety and visible law enforcement presence
- Ensured daily care and maintenance of police horses and mounted patrol equipment
- Performed homeland security checks at high-profile buildings and sensitive locations to deter potential threats
- Deployed mounted units to monitor and disperse large crowds during events, rallies, and protests, ensuring peaceful assemblies and public order

Patrolman | Police Department, City of Chicago – CPD Mounted Patrol Unit,

Targeted Response Unit | September 2003- June 2007

015th District- Austin | August 2002 – September 2003

018th District- Near North | January 2002- September 2003

Served in a specialized unit focused on violent crime and narcotics suppression; conducted arrests, gathered gang intelligence, prepared search warrants, and testified in court. Patrolled assigned areas by vehicle, bicycle, and on foot, responding to emergencies and enforcing traffic laws:

- Selected for a specialized violent crime and narcotics suppression unit, targeting high-crime areas and gang activity
- Conducted proactive street and traffic stops, completing contact cards and gathering intelligence on gang members and criminal networks
- Executed arrests based on probable cause for offenses ranging from narcotics to violent crimes
- Delivered clear, factual courtroom testimony in criminal proceedings
- Collaborated with the State's Attorney's Office to draft and execute search warrants based on informant debriefings and investigative leads
- Patrolled assigned beats and served as a rapid response officer, responding to in-progress incidents and emergency calls with urgency and precision
- Assigned to summer bicycle patrol to enhance mobility and visibility in densely populated areas

Education & Military Service

United States Marine Corps

- Graduated United States Marine Corps boot camp as a squad leader and was subsequently meritoriously promoted.
- Completed Combat Engineer School - MOS 1371.
- United States Marine Corps 1371- Combat Engineer Training 1993
- Honorable Discharge- September 1996.

Calumet College of St. Joseph, October 2005 - January 2007

University of Illinois at Chicago, August 1998 - August 2000

College of DuPage, September 1996 - June 1998

Chicago Police Department - Police Academy, August 2000

United States Marine Corps - Boot Camp, November 1992

Trainings

- Equivalency Training Completion - State of Florida Nov 2021
- DWI Detection and Standardized Sobriety Testing - University of Florida March 2022
- Annual Narcotics Certification - Chicago Police Department - State of Illinois Patrol Canine Handler Training School March 2015- October 2021
- Hazmat Awareness Annual Refresher - Chicago Police Department - October 2011
- Meth Awareness 4-Part Training- Chicago Police Department- October 2011
- Annual State Firearm Qualification - Chicago Police Department - March 2011
- First Amendment Training - Chicago Police Department - March 2011
- Transit Oriented Screening of Passengers by Observational Techniques - Chicago Police Department - March 2011
- Emergency Vehicle Pursuits - Chicago Police Department - March 2011
- Probable Cause and Questioning - Chicago Police Department - February 2011
- Leads Certification - Chicago Police Department - October 2010
- Hazmat Awareness Annual Refresher - Chicago Police Department - October 2010
- Suspicious Activity Reporting - Chicago Police Department - June 2010
- Annual State Firearm Qualification - Chicago Police Department - March 2010
- 4th Amendment Search and Seizure - Chicago Police Department - February 2010
- 3.5 Hour In-Service Firearms Training - Chicago Police Department - November 2009
- Use of Force Training - Chicago Police Department - May 2009
- Certified Sigarms Armorers Certification - Sigarms Academy - September 2008
- Mounted Unit Riding School - Chicago Police Department - June 2007
- Crime Scene Processing Review - Chicago Police Department - December 2006
- Courtesy and Demeanor - Chicago Police Department - December 2006
- Disabled Officer Shooting Techniques - Spartan Tactical Training Group - November 2006
- Domestic Violence - Chicago Police Department - October 2006
- Interviews and Interrogations - Chicago Police Department - September 2006
- Introduction to Dynamic Room Entry- Spartan Tactical Training Group - September 2006
- Use of Force- Chicago Police Department - August 2006

- Seat Belt Enforcement - Chicago Police Department - August 2006
- Building Searches- Chicago Police Department - August 2006
- Anthrax Training- Chicago Police Department - August 2006
- Bomb Threats/Suspicious Objects - Chicago Police Department - August 2006
- School Violence Incident Plan- Chicago Police Department - July 2006
- Use of Force- Chicago Police Department - July 2006
- Vehicle Pursuits- Chicago Police Department - July 2006
- Crime Scene: Preserve and Protect- Chicago Police Department - July 2006
- Impact Weapons- Chicago Police Department - July 2006
- In-Service Shotgun Training- Chicago Police Department - July 2006
- Rapid Deployment Shotgun- Spartan Tactical Training Group - July 2006
- Advanced Pistol 2- Spartan Tactical Training Group - July 2006
- Advanced Pistol 1- Spartan Tactical Training Group - May 2006
- Crowd Control - Chicago Police Department - February 2006
- Terrorism Action Response - Chicago Police Department - February 2006
- Crowd Control Formations - Chicago Police Department - October 2005
- Search Warrant- Chicago Police Department - December 2003
- Motor Vehicle Concealment Methods- Chicago Police Department - December 2003
- Bicycle Patrol Training- Chicago Police Department - April 2002
- Driving Under the Influence- Chicago Police Department - December 2001